

Dear Sir/Madam,

We are pleased to invite you to participate in the **Request for Quotation (RFQ) for Providing Pest Management / Pest Control Services on Annual Rate Contract Basis at JMF Locations in Jharkhand, issued by Medha Dairy.**

RFQ Overview

- **Project Name:** Providing Pest Management / Pest Control Services
- **Tender Start Date & Time:** 21 January 2026, 12:00 PM
- **Tender Closing Date & Time:** 03 February 2026, 05:00 PM

Tender Documents Download

Vendors may download the eTender documents using the link below:

📄 **Download Link:** <https://www.ncdfimarket.com/index.php/auctions-2/#tab-44753>

Vendor Registration & Participation Process

Interested vendors are requested to email **services@ncdfimarket.com** at least **2 days prior to the bid closing date** with the following details:

- Company Name
- Contact Person Name
- Mobile Number
- Email ID
- NCDFI Registration Status (Yes/No)

The NCDFI eMarket team will provide necessary guidance regarding vendor registration and the bidding process.

Transaction Charges

NCDFI eMarket will deduct **transaction charges @ 0.4% (exclusive of GST)** from the successful bidder.

TDS Deduction

TDS u/s 194-O @ 0.1% will be deducted from the bidder's **EMD on the projected trade value** at the time of issuance of the Bid Evaluation Result.

Link for Bid Submission

🔗 <https://events.ncdfimarket.com/bidder/>

EMD (Earnest Money Deposit) Details

- **EMD Amount:** ₹15,000/-
- **Payment Mode:** NEFT / RTGS
- **Account:** NCDFI ICICI Escrow Account
- **Account Details:** Will be shared by NCDFI eMarket on the registered email ID

Post-Payment Confirmation

After transferring the EMD, bidders must send an email confirmation to:

- **vivek@ncdfimarket.com**
- **dhruv@ncdfimarket.com**

EMD Confirmation Email Format:

Bidder Name	Amount Paid (₹) (In Figures & Words)	Bank Name	UTR No. & Date
[Company Name]			

△ Important:

- The bid will be considered valid **only if the EMD amount is credited to NCDFI ICICI Escrow account on or before 02-02-2026.**
- The RFQ will become visible to vendors **only after successful EMD deposit** into the NCDFI Escrow Account.

For Further Assistance

- **Shri Vivek Suthar:** +91 9978601585
- **Shri Dhruv Patel:** +91 9978603418

We look forward to your active participation.

Warm regards,
NCDFI eMarket Team

Date: 16/01/2026

Sub: Invitation for Bids through NCDFI eAuction

Dear Sir,

Quotations are invited from the **eligible and reputed bidders for the following requirement** through NCDFI eMarket as below.

Tender Invitation : For Hiring of Agency / Firm / Service Provider for Pest Management / Pest Control Services on Annual Rate Contract Basis at JMF Offices and Plants Located Across Jharkhand

Buyer: The Jharkhand State Co-operative Milk Producers' Federation Ltd.

S No	Name of Work	Contract Period	Locations & Schedule of Services	Scope of Work	Remarks
1	Providing Pest Management / Pest Control Services on Annual Rate Contract Basis at JMF Locations in Jharkhand	01 Year	As per BoQ – Annex-	F.O.R. Site basis *	Locations & Service Schedule mentioned in Annex-II

Tender Details and T&C:

Particulars	Details
Bidder's Eligibility and Qualification Requirements	As detailed in Annex-I
Requirement / Locations of Services	Dairy Plants, Cattle feed Plants & Offices/ Warehouses across Jharkhand as specified at Annex-II
Scope of Work	The successful bidder shall provide comprehensive pest management / pest control services, including but not limited to: <ul style="list-style-type: none">• Cockroach Management• Rodent Control• Snake Control• Flies Management• Mosquitoes Management• Lizard, Spider & Ants Management Further Detail at Annex-III
Schedule of Services	Services shall be carried out on daily / weekly / as & when required basis, as per the approved schedule at each location.
Transaction Charges	Transaction charges @ 0.4% (exclusive of GST). TDS u/s 194-O @ 0.1% will be deducted from the bidder's EMD on the projected trade value
EMD	As per NCDFI

Decision on Bid acceptance	T+3
Issuance of Order (PO)	T+5
Payment Terms	Payment shall be made on monthly billing basis upon satisfactory performance and completion of the assigned job at the respective site, and shall be released within 30 (thirty) days from the date of receipt of error-free original bill/invoice, duly certified by the concerned site-in-charge/authorized officer.
Deductions	Statutory deductions as applicable
Bill/ Invoice shall be in the name of	Jharkhand State Cooperative Milk Producers' Federation Ltd., Ranchi – 834004
General T&C	Detailed at Annex-IV
Price Bid Format/ BoQ	The bidder shall quote the rates as per Annex-V.

ANNEX- I:

ELIGIBILITY AND QUALIFICATION REQUIREMENTS

- 1) The bidder must have Minimum three (03) years' experience in providing pest management / pest control services in dairy plants, food processing units, industrial establishments, government departments, PSUs or large institutions.
- 2) That, bidder's financial turn-over in the same name & style during period FY 2022-23, FY 2023-24 & FY 2024-25 should not be less than Rs. 7.0 Lakh.
- 3) Statutory Registrations & Licenses: The bidder must possess valid Pest Control License issued by the competent authority.
- 4) Local Presence & Operational Capability:
 - a) The bidder should be capable and willing to operate at multiple locations as specified in the tender. The bidder shall preferably have a local office / branch within the State of Jharkhand.
 - b) In case the bidder does not have a local office / branch in Jharkhand at the time of bidding, the bidder shall submit an undertaking on its letterhead confirming that a local office / service support setup will be established within 30 days from the date of award of work, failing which the contract shall be liable for cancellation.

ANNEX- II:

Requirement / Locations of Services

A. RANCHI LOCATIONS

1. Medha Dairy Plant, Ranchi (Hotwar)

Sl. No.	Description	Job Location	Schedule of Service
1	Cockroach Management	Hotwar	Weekly / As & when required
2	Rodent & Snake Control Service	Hotwar	Weekly / As & when required
3	Flies Management	Hotwar	Daily
4	Mosquitoes Management	Hotwar	Daily
5	Lizard, Spider & Ants Management	Hotwar	Daily

2. Medha Cattle Feed Plant, Ranchi (Hotwar)

Sl. No.	Description	Job Location	Schedule of Service
1	Cockroach Management	Hotwar	Weekly / As & when required
2	Rodent & Snake Control Service	Hotwar	Weekly / As & when required
3	Flies Management	Hotwar	Weekly / As & when required
4	Mosquitoes Management	Hotwar	Weekly / As & when required
5	Lizard, Spider & Ants Management	Hotwar	Weekly / As & when required

3. Office / Godown Areas – Ranchi

Sl. No.	Description	Job Location	Schedule of Service
1	Cockroach Management	Dhurwa Office Area & Godown	Weekly / As & when required
2	Rodent & Snake Control Service	Dhurwa Office Area & Godown	Weekly / As & when required
3	Flies Management	Dhurwa Office Area & Godown	Daily
4	Lizard, Spider & Ants Management	Dhurwa Office Area & Godown	Daily
5	Rodent & Snake Control Service	Admin Office Area, Hotwar	Weekly / As & when required
6	Flies Management	Admin Office Area, Hotwar	Daily
7	Mosquitoes Management	Admin Office Area, Hotwar	Daily

B. OUTSIDE RANCHI LOCATIONS

4. Office / Godown Areas

Sl. No.	Description	Job Location	Schedule of Service
1	Cockroach Management	Dhanbad WH/Office	Weekly / As & when required
2	Rodent & Snake Control Service	Dhanbad WH/Office	Weekly / As & when required
3	Lizard, Spider & Ants Management	Dhanbad WH/Office	Daily
4	Cockroach Management	Jamshedpur WH/Office	Weekly / As & when required
5	Rodent & Snake Control Service	Jamshedpur WH/Office	Weekly / As & when required
6	Lizard, Spider & Ants Management	Jamshedpur WH/Office	Daily

5. Medha Dairy Plant, Palamu

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

6. Medha Dairy Plant, Koderma

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

7. Medha Dairy Plant, Sarath

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

8. Medha Dairy Plant, Deoghar

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

9. Medha Dairy Plant, Sahibganj

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

10. Medha Dairy Plant, Latehar

Sl. No.	Description	Schedule
1	Cockroach Management	Weekly / As & when required
2	Rodent & Snake Control Service	Weekly / As & when required
3	Flies Management	Daily
4	Lizard, Spider & Ants Management	Daily
5	Snake Control Management	Weekly / As & when required

11. Medha Dairy Plant, Lohardaga

Sl. No.	Description	Schedule
1	Rodent & Snake Control Service	Weekly / As & when required
2	Flies Management	Weekly / As & when required
3	Snake Control Management	Weekly / As & when required

Note:

The above schedule is indicative and may be revised as per site requirements without additional cost.

Chemicals used shall be FSSAI-approved and suitable for dairy/food establishments.

Emergency pest control complaints shall be attended within 24 hours.

ANNEX- III-:
SCOPE OF WORK

A. SCOPE OF WORK FOR PEST CONTROL SERVICES: -

The contractor shall furnish all labour, supervision, transportation, tools, materials and supplies necessary to perform pest control services in accordance with the guidelines established by Federal, State and Local Government laws, rules and regulations. The contractor shall provide seven (07) days per week coverage. All services provided are to be completed by a certified, trained and licensed pest control operator in any and all categories as required by the State Government of Jharkhand.

The terms, conditions, provisions, specifications, and the schedule of this proposal is listed below.

B. Services & Treatments:

1) Rodent Management Services:

- a) This service will be carried out for controlling rat inside as well as outside of the premises and safeguarding the important files, papers, Boxes, carpets, electrical and Telephone wiring, wooden ceiling, panelling, cardboards, raw materials etc. from rodents-damage.
- b) The rat treatment will be carried out by: Placing rat traps, cages, Roda Boxes, placing a glue pad and placing ultra sound devices as may be required in multiple numbers on all floors especially in electrical and cable duct's location.
- c) Doing permitted for food industry spray &/or putting herbal / chemical tablets etc. to keep rats and rodents away from building or force rats / rodents to move outside the building.
- d) Any other advance technique or Combinations of any of the above
- e) The Contractor should have all the above-mentioned techniques available with him for the effective rodent control.
- f) Snake spray if needed, is to be used only outside the premises.
- g) The chemicals used, should be odourless and should not be harmful to human health or other pets.
- h) After completion of treatment the rodents and insects if found dead shall be removed by the contractors urgently.
- i) As far as possible methods due to which rats/ rodents would die inside the building or the false ceiling should not be used.
- j) Contractor should submit the Material Safety Data Sheet (MSDS) for each chemical that would be used in the treatment
- k) If the Treatment is found ineffective it is to be repeated with additional methods free of cost.

2) Disinfestations Services:

This service will carryout for controlling all types of crawling insects such as cockroach, silverfish, bedbugs, red ants, black ants, white ants, weevils, spiders, lizards etc. The services will be provided in the entire office area by gel application or by spray three times in a year (once in four months).

3) Vector Control Service:

- a) This service will be carried out for controlling mosquitoes, flies, house fly and other flying insects.
- b) This will be provided by treating the breeding areas such as open drains, dustbins, garbage area, receiving area entry point's front and rear area of the plant under the bushes damp area along the walls, water tanks and potable water sources without contamination etc.

4) Fogging Treatment:

Fogging is a technique used for killing insects that involves using a fine pesticide spray (aerosol) which is directed by a blower. In some cases, a hot vapour may be used to carry the spray and keep it airborne for longer. Fast acting pesticides like pyrethroids are typically used.

5) Prophylactic Treatment:

Finish Good Store and RM/ PM Store - Fogging with Pyrethrum in mineral oil base in (0.02%) (As and when required).

6) Use of Chemicals & Methods:

- a) Methods: all methods of treatment mentioned under each type of pest control should be available with the Contractor.
- b) All the chemicals to be used should be as per the norms of WHO & Central Insecticide Board.
- c) The chemicals used should be odourless, non-toxic, non-hazardous and not harmful to human health.
- d) The Contractor should submit the Material Safety Data sheet for each chemical that would be used in the treatment.

ANNEX- IV:

General Terms and Conditions:

- 1) The successful bidder shall provide comprehensive pest management / pest control services at all locations specified in the tender, including cockroach, rodent, snake, flies, mosquitoes, lizard, spider and ants control, strictly as per the approved schedule and scope of work.
- 2) The contract shall be valid for a period of one (01) year from the date of issue of the Work Order, extendable on the same terms and rates subject to satisfactory performance and approval of the competent authority.
- 3) Rates:
 - a) Rates quoted shall be firm and fixed for the entire contract period.
 - b) Rates shall be inclusive of manpower, chemicals, equipment, tools, PPE, transportation, insurance, statutory compliances, etc.
 - c) The financial evaluation shall be carried out on an overall cost basis, considering the Grand Total amount (inclusive of applicable GST) as quoted by the bidder in the Financial Bid (BOQ).
- 4) Manpower:

- a) Manpower deployed shall be trained, experienced, uniformed and medically fit.
- b) All statutory compliances related to labour laws, ESI, EPF, insurance, etc., shall be the responsibility of the bidder.
- 5) Compliance with Laws: The contractor shall comply with all applicable Central/State laws, rules, regulations and statutory requirements during execution of the contract.
- 6) Inspection & Monitoring: JMF officials shall have the right to inspect the services at any time. Any deficiencies observed shall be rectified immediately at no extra cost.
- 7) Increase / Decrease of Locations: JMF reserves the right to increase or decrease the number of locations or scope of services during the contract period. Payment shall be regulated on a pro-rata basis as per approved rates.
- 8) Retention of EMD as Security Deposit:
 - a) The Earnest Money Deposit (EMD) of the successful bidder shall be retained as Security Deposit and shall be released only after successful completion of the contract period, subject to satisfactory performance and fulfilment of all contractual obligations.
 - b) In case the successful bidder fails to perform the contract, abandons the work, violates any terms and conditions, or the contract is terminated due to default on the part of the contractor, the said Security Deposit shall be liable to be forfeited, wholly or partly, without prejudice to any other rights available to JMF under the contract or applicable law.
- 9) JMF reserves the right to accept or reject any or all tenders, wholly or partially, without assigning any reason thereof.
- 10) The tender and subsequent contract shall be governed by the laws of India, and courts at Ranchi, Jharkhand shall have exclusive jurisdiction.
- 11) Jurisdiction: In case of any dispute, arising out of the contract, the same will be referred to sole arbitration of M.D., Jharkhand State Cooperative Milk Producers' Federation Limited or his authorized representative whose decision in the matter will be final and binding on both the parties. For all legal matters & dispute Ranchi court shall be our jurisdiction.

ANNEX- V:**BoQ/ PRICE BID FORMAT**

Sl No	Location	Description of Service	Schedule	Unit	Qty (Months)	Rate per Month (₹) W/O GST	Total Amt. (W/o GST) (₹)
A1.1	Dairy Plant, Hotwar	Cockroach Management	Weekly / As & when required	Month	12		
A1.2	Dairy Plant, Hotwar	Rodent & Snake Control	Weekly / As & when required	Month	12		
A1.3	Dairy Plant, Hotwar	Flies Management	Daily	Month	12		
A1.4	Dairy Plant, Hotwar	Mosquito Management	Daily	Month	12		
A1.5	Dairy Plant, Hotwar	Lizard, Spider & Ants	Daily	Month	12		
A2.1	Cattle Feed Plant, Hotwar	Cockroach Management	Weekly / As & when required	Month	12		
A2.2	Cattle Feed Plant, Hotwar	Rodent & Snake Control	Weekly / As & when required	Month	12		
A2.3	Cattle Feed Plant, Hotwar	Flies Management	Weekly / As & when required	Month	12		
A2.4	Cattle Feed Plant, Hotwar	Mosquito Management	Weekly / As & when required	Month	12		
A2.5	Cattle Feed Plant, Hotwar	Lizard, Spider & Ants	Weekly / As & when required	Month	12		
A3.1	Dhurwa Office & Godown	Cockroach Management	Weekly / As & when required	Month	12		
A3.2	Dhurwa Office & Godown	Rodent & Snake Control	Weekly / As & when required	Month	12		
A3.3	Dhurwa Office & Godown	Flies Management	Daily	Month	12		
A3.4	Dhurwa Office & Godown	Lizard, Spider & Ants	Daily	Month	12		
A3.5	Admin Office Area, Hotwar	Rodent & Snake Control	Weekly / As & when required	Month	12		

A3.6	Admin Office Area, Hotwar	Flies Management	Daily	Month	12		0
A3.7	Admin Office Area, Hotwar	Lizard, Spider & Ants	Daily	Month	12		0
B4.1	Dhanbad WH/Office	Cockroach Management	Weekly / As & when required	Month	12		0
B4.2	Dhanbad WH/Office	Rodent & Snake Control	Weekly / As & when required	Month	12		0
B4.3	Dhanbad WH/Office	Lizard, Spider & Ants	Daily	Month	12		0
B4.4	Jamshedpur WH/Office	Cockroach Management	Weekly / As & when required	Month	12		0
B4.5	Jamshedpur WH/Office	Rodent & Snake Control	Weekly / As & when required	Month	12		0
B4.6	Jamshedpur WH/Office	Lizard, Spider & Ants	Daily	Month	12		0
B4.7	Dairy Plant, Palamu	Cockroach Management	Weekly / As & when required	Month	12		0
B4.8	Dairy Plant, Palamu	Rodent Control	Weekly / As & when required	Month	12		0
B4.9	Dairy Plant, Palamu	Flies Management	Daily	Month	12		0
B4.10	Dairy Plant, Palamu	Lizard, Spider & Ants	Daily	Month	12		0
B4.11	Dairy Plant, Palamu	Snake Control	Weekly / As & when required	Month	12		0
B4.12	Dairy Plant, Koderma	Cockroach Management	Weekly / As & when required	Month	12		0
B4.13	Dairy Plant, Koderma	Rodent Control	Weekly / As & when required	Month	12		0
B4.14	Dairy Plant, Koderma	Flies Management	Daily	Month	12		0
B4.15	Dairy Plant, Koderma	Lizard, Spider & Ants	Daily	Month	12		0
B4.16	Dairy Plant, Koderma	Snake Control	Weekly / As & when required	Month	12		0

B4.17	Dairy Plant, Satath	Cockroach Management	Weekly / As & when required	Month	12		0
B4.18	Dairy Plant, Satath	Rodent Control	Weekly / As & when required	Month	12		0
B4.19	Dairy Plant, Satath	Flies Management	Daily	Month	12		0
B4.20	Dairy Plant, Satath	Lizard, Spider & Ants	Daily	Month	12		0
B4.21	Dairy Plant, Satath	Snake Control	Weekly / As & when required	Month	12		0
B4.22	Dairy Plant, Deoghar	Cockroach Management	Weekly / As & when required	Month	12		0
B4.23	Dairy Plant, Deoghar	Rodent Control	Weekly / As & when required	Month	12		0
B4.24	Dairy Plant, Deoghar	Flies Management	Daily	Month	12		0
B4.25	Dairy Plant, Deoghar	Lizard, Spider & Ants	Daily	Month	12		0
B4.26	Dairy Plant, Deoghar	Snake Control	Weekly / As & when required	Month	12		0
B4.27	Dairy Plant, Sahibganj	Cockroach Management	Weekly / As & when required	Month	12		0
B4.28	Dairy Plant, Sahibganj	Rodent Control	Weekly / As & when required	Month	12		0
B4.29	Dairy Plant, Sahibganj	Flies Management	Daily	Month	12		0
B4.30	Dairy Plant, Sahibganj	Lizard, Spider & Ants	Daily	Month	12		0
B4.31	Dairy Plant, Sahibganj	Snake Control	Weekly / As & when required	Month	12		0
B4.32	Dairy Plant, Latehar	Cockroach Management	Weekly / As & when required	Month	12		0
B4.33	Dairy Plant, Latehar	Rodent Control	Weekly / As & when required	Month	12		0
B4.34	Dairy Plant, Latehar	Flies Management	Daily	Month	12		0
B4.35	Dairy Plant, Latehar	Lizard, Spider & Ants	Daily	Month	12		0

B4.36	Dairy Plant, Latehar	Snake Control	Weekly / As & when required	Month	12		0
B4.37	Dairy Plant, Lohardaga	Rodent Control	Weekly / As & when required	Month	12		0
B4.38	Dairy Plant, Lohardaga	Flies Management	Daily	Month	12		0
B4.39	Dairy Plant, Lohardaga	Snake Control	Weekly / As & when required	Month	12		0
Sub Total (Excl. GST) =							
GST @ 18% =							
Grand Total (Incl. GST) =							

Instructions:

- Bidder shall quote **monthly rates** against each BOQ item.
- Rates shall be **inclusive of manpower, chemicals, tools, equipment, PPE, transportation, statutory compliances, etc.**
- **GST shall be quoted separately** as applicable.
- Contract period: **12 Months**