

Design, Development, Supply, Implementation of Distribution Management System (DMS) for AAVIN

1. INTRODUCTION & BACKGROUND

The Tamil Nadu Cooperative Milk Producers' Federation Ltd. (TCMPF – AAVIN) proposes to implement a **new, fully integrated Distribution Management System (DMS)** as a single, unified application to streamline, digitize, and strengthen its end-to-end distribution operations covering Federation, District Cooperative Milk Producers' Unions (DCMPUs), Distributors, Sales Executives, and Retailers across the State. Accordingly, this tender is being floated for **end-to-end design, development, supply, implementation, deployment, training, and maintenance of the complete DMS solution.**

The proposed DMS shall be delivered as a **comprehensive, integrated application**, including all web portals, mobile applications, databases, integrations, and security frameworks, as detailed in this tender document.

This tender invites bids from eligible and experienced bidders for the complete lifecycle execution of the Integrated DMS solution.

2. OBJECTIVES OF THE DMS

1. Digitize the complete order-to-cash cycle
 2. Streamline the receipt of indent and supply of products across the Federation–Union–Distributor–Retailer chain.
 3. Ensure GST, accounting, and statutory compliance.
 4. Enable real-time visibility of logistics (GPS tracking), sales, inventory and collections.
 5. Improve distributor and sales force productivity
 6. Provide scalable, secure, and future-ready architecture
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3. OVERALL SCOPE OF WORK

The selected bidder shall be responsible for:

1. Requirement study and finalization
2. Design, development, and customization of DMS

3. Web Portal Development (Federation, unions and Whole Sale Dealers)
 4. Mobile applications (Sales Executive App & Retailer App)
 5. Integration with existing accounting systems with Tally application.
 6. Hosting, deployment, and security audit
 7. Training of users at all levels
 8. One-year operation & maintenance support
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4. BUSINESS SCOPE

The Distribution Management System (DMS) shall comprehensively cover the entire downstream and upstream distribution ecosystem of AAVIN, ensuring seamless integration between Federation, District Unions, Distributors, Sales Executives, and Retailers.

4.1 Stakeholder Coverage (Indicative)

1. Federation – TCMPF (State Level)
2. District Cooperative Milk Producers’ Unions – 27
3. Wholesale / Metro / Union Distributors – Approx. 200
4. Retailers – Approx. 20,000
5. Sales Executives / Field Staff – Approx. 300

(These figures are indicative and planning shall cover the entire FMCG distribution network associated with AAVIN consumer products.)

4.2 Federation Module – Detailed Functional Scope

The Federation Module shall act as the **central command and control layer** of the ERP with complete administrative, financial, and operational oversight.

Key functionalities shall include:

1. Centralized Master Data Management covering products, pricing, taxes, schemes, distributors, retailers, routes, vehicles, warehouses, assets, sales hierarchy, users, and roles, payment terms with classification, geo-mapping, credit control, and statutory details.
2. Ability to create and manage company hierarchies and supply-chain relationships across Federation, Unions, and Distributors.

3. Billing functionality to: District Unions, Distributors, Retailers directly, wherever required. Automated Purchase Order generation based on: – Stock norms – Minimum Order Quantity (MOQ) – Reorder levels. Purchase receipt (GRN) with discrepancy handling. Purchase returns with GST compliance.
4. Central Warehousing module to maintain Federation-level inventory with batch-wise, expiry date-wise and location wise stock tracking and also the functionality to view the inventory of Unions and Whole Sale Dealers in real time. Comprehensive inventory control for: – Saleable stock – Unsaleable / damaged stock – Offer / free stock – Samples.
5. Facility to place purchase / stock transfer orders to District Unions and receive stock through GRN workflows.
6. Centralized control over: – Product pricing (Price to Retailer, Price to Whole Sale Dealer, Price to Unions and Maximum Retail Price) – Trade discounts – Promotional and incentive schemes. Configuration of schemes based on: – Quantity – Value – Period – Display / liquidation / weight-based. Automatic scheme calculation during billing. Digital claim processing of distributors/unions and multi-level approval workflows. Budget capping and utilization monitoring.
7. Central dashboards providing: – Sales performance across the State – Stock movement, inventory and ageing – GPS tracking of vehicles with VLTDS – Tracking of Salesmen as per their beat plan - Scheme utilization – Outstanding and collections
8. Role-based access control. Secure login using username and password (total of 75 usernames and passwords (role based) for the Federation). May be increased if need be.
9. Bulk invoice generation with scheme, pricing, and credit validations. Customizable invoice templates and numbering logic. Vehicle allocation, pick list generation, and delivery tracking.
10. Sales return processing with credit notes. Rule-based return validation and approvals. Collection entry management (cash, card, UPI, RTGS/NEFT, cheque). Outstanding tracking and ageing analysis.
11. Customizable Operational reports and statutory reports. Export of accounting data to Tally / ERP.

4.3 Union Module – Detailed Functional Scope

The Union Module shall support decentralized operations while remaining fully aligned with Federation policies.

Functionalities shall include:

1. Billing of products to Distributors, Federation, and Retailers (wherever applicable).
 2. Master Data Management covering distributors, retailers, routes, vehicles, warehouses, assets, sales hierarchy, users, and roles, payment terms with classification, geo-mapping, credit control, and statutory details.
 3. Union-level warehouse and inventory management with batch, expiry, and location control. Comprehensive inventory control for: – Saleable stock – Unsaleable / damaged stock – Offer / free stock – Samples. Batch-wise, expiry-wise, and location-wise stock tracking.
 4. Facility to place stock orders to: – Federation – Other District Unions. Automated Purchase Order generation based on: – Stock norms – Minimum Order Quantity (MOQ) – Reorder levels. Purchase receipt (GRN) with discrepancy handling. Purchase returns with GST compliance.
 5. Receipt of stock through GRN and quality confirmation workflows.
 6. Compliance with Federation-controlled pricing, schemes, and tax structures. Configuration of schemes based on: – Quantity – Value – Period – Display / liquidation / weight-based. Automatic scheme calculation during billing. Digital claim submission and claim processing of distributors and multi-level approval workflows. Budget capping and utilization monitoring.
 7. Union-level dashboards for monitoring: – Distributor sales and distributor stock position – Stock positions of Union – Near expiry products – Returns and claims
 8. Role-based access control. Secure login using username and password (total of 20 usernames and passwords (role based) for each union). May be increased if need be.
 9. Bulk invoice generation with scheme, pricing, and credit validations. Customizable invoice templates and numbering logic. Vehicle allocation, pick list generation, and delivery tracking.
 10. Sales return processing with credit notes. Rule-based return validation and approvals. Collection entry management (cash, card, UPI, RTGS/NEFT, cheque). Outstanding tracking and ageing analysis.
 11. Customizable Operational reports and statutory reports. Export of accounting data to Tally / ERP.
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4.4 Distributor Module – Detailed Functional Scope

The Distributor Module shall digitize and automate the complete distributor operations from procurement to secondary sales and collections.

Functional scope shall include:

1. Distributor master setup with credit limits, payment terms, routes, vehicles, warehouses, and assets. Retailer master management with classification, geo-mapping, credit control, and statutory details. Role-based access control for distributor staff. Secure login using username and password (total of 3 usernames and passwords (role based) for each distributor) may be increased if need be.
2. Automated Purchase Order generation based on: – Stock norms – Minimum Order Quantity (MOQ) – Reorder levels. Purchase receipt (GRN) with discrepancy handling. Purchase returns with GST compliance.
3. Sales order capture through: – Sales Executive App – Counter Sales – Retailer App. Bulk invoice generation with scheme, pricing, and credit validations. Customizable invoice templates and numbering logic. Vehicle allocation, pick list generation, and delivery tracking.
4. Comprehensive inventory control for: – Saleable stock – Unsaleable / damaged stock – Offer / free stock – Samples. Batch-wise, expiry-wise, and location-wise stock tracking.
5. Configuration of schemes based on: – Quantity – Value – Period – Display / liquidation / weight-based. Automatic scheme calculation during billing. Digital claim generation, submission, and multi-level approval workflows. Budget capping and utilization monitoring.
6. Sales return processing with credit notes. Rule-based return validation and approvals. Collection entry management (cash, card, UPI, RTGS/NEFT, cheque). Outstanding tracking and ageing analysis.
7. Operational and statutory reports. Distributor performance dashboards. Retailer performance dashboard. Export of accounting data to Tally / ERP.

4.5 Sales Executive (SFA) Mobile Application – Detailed Functional Scope

The Sales Force Automation (SFA) App shall digitize field sales operations and improve productivity and visibility.

Key functionalities shall include:

1. Secure login using username and password/ biometric authentication.
2. Geo-tagged, selfie-based attendance with offline support.

3. Leave management with configurable approval workflows.
4. Beat / route planning with GPS navigation and deviation alerts.
5. Outlet visit management with geo-fencing and selfie validation.
6. Order booking with: – Product images and details – MRP / Price to retailer / Stock in Hand visibility (at WSD warehouse) – Scheme visibility – Suggested order quantities – Multi-UOM support. Collection recording with invoice-level outstanding visibility. Sales return initiation with images and predefined reasons. Outlet activities such as surveys, stock checks, feedback, and tasks. Asset tracking using QR / barcode scanning. Dashboards, leaderboards, and incentive tracking. Offline operation with real-time sync when connectivity is available. Bilingual support (Tamil & English).

4.6 Retailer Mobile Application – Detailed Functional Scope

The Retailer App shall empower retailers to place orders independently and improve engagement.

Functionalities shall include:

1. Secure login via username/password or biometric authentication.
2. New retailer onboarding with GST, PAN, Aadhaar, and consent management.
3. Product discovery through category, search, barcode, and voice.
4. Visibility of: – Distributor stock – Active schemes – Recommended and frequently ordered products, smart basket, and suggested order quantities. Minimum order quantity enforcement. Order placement, modification, and cancellation (pre-invoicing). Order tracking, history, and downloadable summaries. Delivery confirmation using QR code. Sales returns (with and without invoice reference). Retailer ledger download and payment visibility. Complaints, feedback, surveys, contests, and loyalty programs. Digital marketing content access (product photos). dual-language support.

5. FINANCIAL SCOPE (ACCOUNTING & GST MODULE)

The DMS shall include a comprehensive financial and accounting module covering:

1. E-Way Bill & E-Invoice generation (API / inbuilt)
2. Purchase & sales ledgers

3. GSTR-1 / GSTR-3B support data
4. Retailer-wise GST data sharing
5. Payment mode capture & day-end summaries
6. Credit/debit notes (GST compliant)
7. Returns, expiry & damage accounting
8. Cash & bank book with BRS
9. Audit trail & role-based access
10. Statutory & MIS reports
11. Integration with central accounting systems

Provision shall exist to upload/export data to existing accounting systems for finalization purposes.

6. TECHNICAL SCOPE

Data exchange between the Mobile Application and Web Portal must be in real-time.

The following are the technical requirements of the software suite

- 1.** The Application should be compatible and be hosted in the Aavin Server available at the State Data Center.
- 2.** If required to visit the Data Centre, technical assistance will be provided.
- 3.** The system should have a robust relational database system.
- 4.** The system should be a scalable cloud computing system with SSD storage
- 5.** Fast, scalable backend server code that should support data analysis and reporting features.
- 6.** Secure user authentication system eg, OAuth 2.0, Firebase or better
- 7.** Highly secured server network with

- a. Firewall-secured VPCs
 - b. DDOS attacks prevent systems
 - c. Enforcement and management of user access policies
 - d. Multi-factor authorization for privileged accounts
8. Data security at rest and in transit;
- a. SSL, TLS-based encryption
 - b. encryption of data in transit within cloud components.
9. High availability of servers
- a. High redundancy of data and service
 - b. Low fault tolerance by data replication across geography
10. Software architecture must be able to use Load balancing of servers

Mobile App: General Considerations

- The app will have texts, photos, audio clips as well as video clips for the convenience of the farmers.
- Mobile applications must be made for both Google's Play Store & Apple's AppStore.
- Mobile apps must also be structured in a way that future extension of new additional features must be possible and seamless.
- The app must be built with non-proprietary components.

- The components used in the app must be vetted to be secured to the best of the knowledge of the developer. Use of components that might potentially compromise user phones, Aavin data security must be avoided at all costs. Enough security systems must be in place to avoid tampering of data by mobile app users.
- Forms in mobile apps must be secured against SQL injection-style attacks.

Web Portal: General Considerations

- The web portal must work equally well in all popular web browsers (Chrome, Firefox, IE, Safari) in all operating systems (Windows, Mac OS, Linux).
- The web portal must be built with non-proprietary
- The components used in the web portal must be vetted to be secured to the best of the knowledge of the developer. Use of components that might potentially compromise user computers, Aavin data security must be avoided at all costs. Enough security systems must be in place to avoid tampering of data by mobile app users. Forms in websites must be secured against SQL injection-style attacks.
- The web portal shall be dynamic and interactive. Users can browse/navigate with ease by no more than 2-3 clicks to reach what they want to access

7. DELIVERY SCHEDULE: -

<p>7.1). Supply, Installation, Configuration, Integration, Deployment, Testing, and Training and one year of support from the completion of the implementation.</p>	<p>:</p>	<p>3 months from the date of receipt of the work order</p>
<p>7.1.1) Submission of System Requirement Specifications which include (Detailed Project Management Plan, Plan for Scope, Time, Risk, Resource, Development, Support, Escalation Mechanism and Procedures, etc, Detailed Training Schedule, Implementation Strategy, System Requirement specification, High-Level and Low-Level Design – Data Model, Application architecture documents, Application component design including component deployment views, control flows, etc., User Interface Design)</p>		<p>20 days from the date of LOA</p>
<p>7.1.2) User Acceptance of the Application,</p>		

<p>Configuration & integration of web application and mobile applications, including the payment integration</p> <p>7.1.3) Security audit completion and Deployment of the application in the Data center</p> <p>7.1.4) Deployment of the marketing software at all the locations including the web portal, and mobile Application</p> <p>7.1.4) Training for the web portal and mobile applications.</p>		<p>50 days from the date of LOA</p> <p>60 days from the date of LOA</p> <p>75 days from the date of LOA</p> <p>90 days from the date of LOA</p>
<p>7.2 Operation and Maintenance</p>	<p>:</p>	<p>1 year after implementation</p>

8.0 Supply, Installation, Configuration, Testing, and

Completion of Training:

1. 10% of the implementation cost shall be released on the submission of the Software Requirement Specification
2. 25 % of the implementation cost shall be released on successful completion of User Acceptance of the application.
3. 25% of the implementation cost shall be released on successful completion of rollout at all the locations.
4. 15% of the implementation cost shall be released on successful completion of the training for both the web application and mobile application for all users.
5. The remaining 25% payment shall be released after completion of the 1st year of operation and maintenance period.

9. LIQUIDATED DAMAGES:

The delivery as specified should be guaranteed by the bidder under the liquidated damages clause given below:

1. It is the bidder's responsibility to make necessary arrangements in time to keep up the delivery schedule.
2. If the bidder fails to deliver the scope of the work within the time specified in the purchase/work order or any extension thereof, or if any defects or failure or in conformity are not attended to as per clause 29, shall recover from the bidder as liquidated damages, a sum of ONE PERCENT (1%) of the total work order value for each completed week of delay (for the implementation period). The total liquidated damages shall not exceed Ten percent (10%) of the All-inclusive price of the work order so delayed for the implementation of the work.
3. If supplies to be rendered against the P.O. are made by the bidder beyond the period of delivery stipulated in the indent. If the DCMPU accepts them, such acceptance is without prejudice to the DCMPU's rights to levy liquidated damages for the delay in supply.
4. The DCMPU will also be at liberty to cancel the order if the supply is not made as per the delivery schedule specified in the indent, notwithstanding its rights to claim Liquidated Damages for the belated supplies and quantity outstanding to be supplied as on the date of cancellation.

10. GUARANTEE:

1. The entire work should be completed as per the delivery schedule mentioned in clause 7.1 for the implementation schedule.
2. **Operations & Maintenance - SLA Criteria:** Post-implementation a single comprehensive operations SLA to measure the bidder's operational efficiency shall be enforced for all the locations. This

SLA shall cover the entire geographical scope of implementation. The following SLA may be further enhanced, taking into consideration the learning & challenges faced during the post-implementation. If the bidders perform as per the baseline metrics, then 100% of the amount of the quarterly payment due will be paid to the bidder as per the payment terms specified. However, if the bidders falter in one or more of the SLA, resulting in lower performance or breach, then a penalty deduction would be appropriately levied as per the table below subject to a maximum penalty of 10% of quarterly payment. In case the SI's penalty crosses the maximum limit of 10% quarterly then the TCMPF (AAVIN) may decide to terminate the contract.

S. No.	Service Level Parameters	Baseline	Breach	
			Metric	Deductions (%)
1.	The average availability of web-portal and mobile applications over the Internet	98.5%	For every 0.5% drop from the Baseline measured every day	0.5% of Quarterly Payment Due
2.	Time taken to load the web- portal and mobile application Portal page at any time	<2 sec	For every second or part thereof drop from the baseline	0.5% of Quarterly Payment Due
3.	Resolution of Critical* calls	< 8 hours	For every 1 hour or part delay thereof	0.01% of Quarterly Payment Due
4.	Resolution of critical calls * pertaining to web portal and mobile application unavailability	< 5 hours per call	For every 1 hour or part delay thereof	1% of Quarterly Payment Due
5.	Resolution of Non-Critical* calls	< 24 hours	For every hour >24 hours	0.01% of Quarterly Payment Due

S. No.	Service Level Parameters	Baseline	Breach	
			Metric	Deductions (%)
6.	Special Scheme Implementation (Offers)	< 24 hours	For every hour >24 hours	0.01% of Quarterly Payment Due

11. FUNCTIONAL ACCEPTANCE CRITERIA

Module-wise acceptance shall be based on successful demonstration and certification of the following:

1. All functionalities listed in Business and Financial Scope are implemented.
2. End-to-end workflows operate without manual intervention.
3. GST compliance validations are enforced.
4. Reports match transactional data.
5. Security audit clearance obtained.
6. User Acceptance Testing (UAT) sign-off by TCMPF.

12. TRAINING & CHANGE MANAGEMENT

1. Role-based training for Federation, Union, Distributor, Sales Executive, and Retailer users.
2. On-site and online training sessions.
3. Training manuals and user guides in English and Tamil.
4. Handholding support during initial rollout.

13. DOCUMENTATION DELIVERABLES

The bidder shall submit:

1. System Requirement Specification (SRS)
2. High-Level Design (HLD)

3. Low-Level Design (LLD)
4. Database schema & data dictionary
5. API documentation
6. Security & audit reports
7. User manuals and training material

14. **ELIGIBILITY CRITERIA**

1. The consulting organization shall have geographical presence in Tamil Nadu, and proficiency in Tamil is mandatory. The Registered Office of the bidder shall be located within the State of Tamil Nadu.
 2. The company should have successfully implemented customized software solutions for at least three (3) firms, and the implemented solutions should be operational during the last four (4) years as on 31.12.2025.
 3. The bidder should have successfully implemented software projects involving ERP application covering Mobile App and Ordering App linking stakeholders in a firm related to Dairy Industries.
 4. Proof of Software solutions for companies with annual turnover of Rs.100 Crores.
 5. The bidder shall have an average annual sales turnover of more than Rs.50/- lakhs during the last three financial years, i.e., 2022-23, 2023-24, and 2024-25.
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15. INTELLECTUAL PROPERTY RIGHTS, DATA OWNERSHIP & EXIT MANAGEMENT

1. Intellectual Property Rights (IPR)

All source code, application code, configurations, workflows, APIs, database schemas, reports, dashboards, documentation, and custom developments created under this contract shall be the **exclusive property of TCM PF (AAVIN)**. • The bidder shall not claim any ownership, lien, or usage rights over the developed DMS. • TCM PF shall have unrestricted rights to modify, enhance, reuse, or hand over the software to any third party without additional cost. • Use of open-source components, if any, shall be disclosed with license details and shall not impose any restriction on TCM PF.

2. Source Code Escrow

The bidder shall deposit the complete source code, build scripts, and deployment instructions in a secure escrow repository identified by TCM PF. The escrow shall be updated at every major release and at project closure. TCM PF shall have the right to access the escrow in case of vendor default, insolvency, or contract termination.

3. Data Ownership & Confidentiality

All transactional, master, and analytical data generated through the DMS shall be the sole property of TCM PF. The bidder shall not store, replicate, or use AAVIN data for any purpose other than contract execution. Upon contract termination, all data shall be handed over in usable formats without loss or corruption.

4. Exit & Transition Management

The bidder shall provide full cooperation during exit or transition to a new vendor. Knowledge transfer, documentation, and handover support shall be provided for a minimum period of 3 months. No additional charges shall be levied for exit support.

16. EMD and Security Deposit:

The bidders should pay an EMD of Rs.25,000. If the bid is successful the EMD will be converted and added into Security Deposit. In case of unsuccessful bid, the EMD will be refunded. The successful bidders have to pay a security deposit of 10% of their total bid offered.

17. Arbitration clause:

In case either party to the contract is aggrieved by any breach of the conditions of the contract, either party shall have the right to raise the dispute before the Deputy Registrar (Dairying), Thiruvallur, by way of arbitration, under section 90 of the Tamil Nadu Coop. Societies Act, whose award shall be final and binding on both the parties. To this effect the successful bidder shall become an Associate member of the Federation by paying the required fees.

18. TERRITORIAL JURISDICTION:

The parties hereby agree to take recourse to their legal remedies within the territorial jurisdiction of the Deputy Registrar (Dairying), Thiruvallur.

ANNEXURE-I

PROFILE OF THE BIDDING ORGANISATION

The Bidder shall furnish the following details without fail:

Name of the Organization	
Nature of the Organization: Individual contractor/ Sole Proprietary Firm / Firm in Partnership /Private Limited Company /Public Limited Company	
Year of Incorporation (Furnish a copy of the Certificate of Incorporation)	
The main line of Business	
Address of the Registered Office:	
Contact Person Name	
Contact Person Mobile	
E-Mail Address	
GST Registration Number (Furnish a copy of the GST Certificate)	
PAN Number (Furnish a copy of PAN Card)	
Copy of Income Tax Returns for the last three previous financial years	

Note: The Bidder must upload documentary proof for the above details without fail.

I/we hereby declare that the details furnished above are true and correct to the best of my knowledge. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I/we am/are aware that I/we may be held liable for it.

Signature of the Bidder with office seal

Place:

Date:

ANNEXURE-II

FINANCIAL CAPABILITY

The Average Annual Sales / Revenue Turnover of
M/s..... (Name of Firm)..... and address
..... for the past three years are given below and certified
that the statement is true and correct:-

S. No.	Financial Years	Sales / Revenue Turnover in Lakhs (Rs)
1.	2022-23	
2.	2023-24	
3.	2024-25	
	Total	

Average annual Sales / Revenue turnover - Rs. _____ Lakhs

Note:- The Bidder must upload either the Annual Turn Over Certificate for the above 3 years certified by the Chartered Accountant or the Annual Statement of Accounts (i.e.) Profit & Loss Accounts and Balance Sheet for the above 3 years certified by a Chartered Accountant in support of the Annual Turn Over without fail.

Signature of the Bidder with office seal

Place:

Date:

ANNEXURE-III

DECLARATION FORM

**(To be signed with the company seal on letterhead and uploaded in the
Technical Bid)**

To

Sir,

Sub: Acceptance of Terms & Conditions.

Tender Ref. No.:

Name of Tender / Work / Item:

We, the undersigned, declare that:

- 1) I / We hereby certify that I/We have read the entire terms and conditions of the tender documents, including all documents, annexure(s), etc,
- 2) I/we agree to abide by all the detailed specifications, terms, and conditions stipulated by the TCMPF, which I/we have read and understood.
- 3) I/we certify that I/we have fully read and understood the instructions to bidders for online bid submission given by TCMPF, and any lapse in properly submitting the results of the bid will result in rejection of the bid submitted.
- 4) I/we certify that the tender is offered without any alteration/addition/omission.
- 5) The corrigendum(s) issued from time to time by your department/organisation have also been taken into consideration while submitting this declaration form
- 6) I/ we certify that all the conditions of the tender are accepted.
- 7) I/we agree that the TCMPF is not responsible for any data corruption that might arise during the transmission/uploading of data on the

website or due to a disruption in communication error in my / our tender.

- 8) I/we agree that the TCMPF has the right to change the schedule of opening or any technical corrective action to resolve any error that might arise during the opening of the e-tender by TCMPF.
- 9) I/we certify that I/we are responsible for the uploading of correct copies of scanned documents as per the e-tender procedure of TCMPF.
- 10) I /we understand that any error in doing so my /our tender may be summarily rejected by TCMPF.
- 11) I/We hereby agree to hold the tender offer valid for acceptance for a period of 120 days from the date of opening of Part – I – Technical bid
- 12) In the event of failure on my / our part to comply with all the requirements mentioned in this tender document I/we unconditionally agree that the department is at its liberty to reject my/our tender including the forfeiture of the full said earnest money deposit absolutely.

Signature of the Bidder with office seal

Place:

Date:

ANNEXURE – IV

BIDDER’S EXPERIENCE DETAILS

Details of purchase orders successfully executed in the last 5 years/
performance certificates of the last 5 years, may please be summarised
chronologically in the given format and copies of the same may be scanned and
uploaded.

S. No.	Name and address of the Purchaser	Name of the Works/Items	Purchase Order No. & Date	Qty.	Value of order in Rs. Lakhs	Performance Certificate obtained on
1.						
2.						
3.						
4.						

Signature of the Bidder with office seal

Place:

Date:

Annexure – V

**INFORMATION REGARDING CURRENT LITIGATION / DEBARRING /
EXPELLING OF APPLICANT OR ABANDONMENT OF WORK BY THE
APPLICANT**

1. (a) Is the Applicant currently involved in any Arbitration/litigation relating to any contract works	Yes/No
(b) If Yes, Details thereon	
2. (a) Has the Applicant or any of its constituent partners been Debarred/Expelled by any agency during the last Three years	Yes/No
(b) If yes, Details thereon	
3. (a) Has the Applicant or any of its constituent Partners failed to complete any contract work during the past three years	Yes/No
(b) If yes, give details thereon	

Dated Signature of Applicant with seal

Note: If any information in this Annexure is found to be incorrect or concealed, the Qualification Application will be summarily rejected & price tender will not be opened.

ANNEXURE – VI

FINANCIAL BID

I/We have gone through and understood all the terms and conditions of the tender and will abide by all the conditions laid down for the supply of tendered items / works as per the detailed scope of works, terms, and conditions laid down in the tender document.

Quote	Qty	Unit price in Rupees, inclusive of all	Total price in Rupees, inclusive of all
Supply, Installation, Configuration, Integration, Deployment, Testing, Training and one year of support from the completion of the implementation.		← RATE SHOULD BE QUOTED IN PRICE BID IN ONLINE →	
AMC Support for one year			
Total Amount in Rs.			

1)The rate quoted in the Financial Bid (BOQ - Excel online) shall remain constant during the period of contract or for an extended period if any and no other additional charges on any account will be claimed.

2) All the rates should be only in terms of Indian Rupees.

Signature of the Bidder with office seal

Place:

Date: