

**Subject: Purchase of Farm machinery and equipment for
The Ropar District Cooperative Milk Producers Union
Limited, Verka Mohali Dairy, Industrial Area, Phase 6, SAS
Nagar Mohali. 160055**

TECHNICAL SPECIFICATION OF EQUIPMENTS

1. Prime Mower (75 HP) (Tractor)

Quantity of Items Required: 1 No.

Sr. No	Min. Specifications
1	Engine – 75 BHP, 3 / 4 cylinders, four stroke, cc to exceed 2800, water/coolant cooled, diesel driven engine complete with electrical system with batteries, tyres, seat, strong & sturdy clutch, gearbox, differential, Axles etc. as per latest standards.
2	Engine should satisfy all current norms for emissions as per prevailing GOI rules.
3	Four wheel drive arrangement provided.
4	Tractor to be pneumatic tyre driven.
5	At least 8+2 speed gear box with high or low options.
6	Constant mesh/synchromesh gear box arrangement provided.
7	Double clutch arrangement with independent PTO lever provided.
8	Independent hydraulics provided.
9	Tyres: front–7.50 inch x 16 inch and rear–16.9 inch x 28 inch. Tyres Should be of approved makes.
10	Adjustable track width.
11	Suitable PTO shaft having 540 RPM, 6 Spline as per machinery needs.
12	Category II three point linkage.
13	Two external hydraulic valves provided– One single acting and other Double acting.
14	Draft control, position control & mixed control arrangement provided.

15	Oil immersed disc brakes provided.
16	Differential lock arrangement provided.
17	Self-start arrangement with DC Battery & DC motor set provided.
18	Hydraulic-power steering required.
19	Hydraulic Lift capacity exceeding 1600kg.
20	Electrical system to be 12 to 24 volts with charger, front & rear lights, Multifunctional display panel, switch gears, control, protection and indication devices as per need provided.
21	Swinging draw bar to be supplied.
22	Adjustable height trailer hitch to be supplied.
23	Front and rear wheel weight blast included.
24	Canopy on drivers seat included.
25	Full insurance & RTO registration tax paid as per local rules shall be in the scope of Bidder
26	Complete in all respects ready to use version as per latest RTO rules and regulations.
27	Specific fuel consumption to be indicated in the offer.
28	Anti-corrosive paint for enhanced life.
29	Minimum one year warranty included.
30	Testing certificate & manual of the tractor to be provided.

Make:- New Holland, John Deere, Deutz Fahr

2. Straw slasher/shaver

Functional Requirements: For harvesting of wild grasses, shrubs, straw stubblepaddy, wheat etc.

Quantity Required: 1 No.

Design Requirements

Sr. No.	Specifications
1	Tractor driven machine- mounted behind 50HP (or above) tractor.
2	Cutting width in range of 1500mm to 2200mm.
3	Single rotor cutting mechanism with blades provided.
4	Strong and sturdy gear box having steel gears.
5	Main frame in MS angles 50x50x6, sheet cover in MS, 10 gauge.
6	Replace able high quality blades 2 or 3 on one rotor.
7	Shear bolt protections provided in the drive system.
8	Suitable for 540 RPM, 6 spline PTO.
9	Heavy duty frame matching to Category II three point linkage provided.
10	With top quality corrosion resistant painting.
11	Complete in all respects; ready to use version with PTO drive shaft.
12	Minimum one year warranty included.

Make: -New Holland, John Deere, Mahindra, TAFE, Shaktiman, Field king, Universal, Lemken.

3. Straw raker/liner

Functional requirements For uniform wind rowing of crop residue like paddy straw, wheat straw in agriculture field.

Quantity Required: 1 No.

Design requirement

Sr. No.	Description	Specifications
1	Suitable Tractor HP	50 and above HP, 540 RPM PTO, 6 splines
2	Collection width	Minimum 3000 mm
3	No. of rotors	Dynamically balanced single rotor type
4	No. or arms	Minimum 9 arms on the rotor
5	No. of tines	3 to 4 dual tines set on each arm
6	Swath delivery	Swath lying position to the left
7	Wheel	4 nos. of wheel in tandem design provided
8	Type of hitch	Three point linkage/category-I/II linkage
9	Spring steel non clog design raking tines (fingers) to be provided	
10	Oil immersed transmission for superior durability and reliability	
11	Tandem axle for good ground contour following	
12	Good quality swath board to be provided	
13	Strong and sturdy chassis, frame, gear box, drives, support wheels etc.	
14	With Shear bolt and slip clutch protection in drive system	
15	Tine arms to be removable for transportation	
16	Complete in all respects; ready to use version with drive PTO shaft	
17	Top quality finish with corrosion resistant painting	
18	Minimum one year warranty included	

Make: New Holland, Claas, Maschio, Shaktiman.

4. Straw rectangular baler

Functional requirement: For picking up straw from ground automatically and making 10 to 20 kg bales directly in the fields.

Quantity Required: 1 No.

Design requirement

Sr. No.	Description	Specifications
1	Suitable Tractor HP	50 HP and above, 540 RPM PTO, 6 splines
2	Pick up width	Minimum 1600 mm
3	Number of tine bars	Minimum 4 numbers with non-clogging type spring tines for pick up
4	Feeder type	Rotary feeder
5	Bale chamber size	Width: 42-48cm, Height: 32-38cm, Length: 100-120 cm
6	Bale weight	10 to 20 kg
7	Suitable Ram	70 to 100 strokes per minute
8	No. of knotters	Minimum 2 numbers of knotters
9	Drawbar	Extended wide angle drawbar
10	PTO shaft	Wide angle PTO shaft included
11	Support wheel/ gauge wheel	Support wheels for pick-up to be included,
12	Type of hitch	Draw bar attachment
13	Length of bales to be adjustable.	
14	Oil immersed gear box with roller bearings.	
15	Proper lubrication system provided at bale knotter unit.	
16	Strong and sturdy chassis, frame, gear box, fly wheel, clutch, tyres etc.	
17	Shear bolt/over running/slip-clutch protection in drive system preferred.	
18	Hydraulically actuated pick up to be provided with QRC & piping.	
19	Short crop wind guard preferred.	
20	With bale chute at the rear.	
21	Trailer hitch provided on the baler.	
22	Strong and sturdy twine box for at least 8-10 twine reels to be provided.	
23	With adjustable draw bar and jack for correct hitching.	
24	Complete in all respects; ready to use version with drive PTO shaft.	
25	Top quality finish with corrosion resistant painting.	
26	Sufficient twine to be provided for 100 MT bales.	
27	Minimum one year warranty included.	
28	Test report of baler from certified institute to be attached.	

5. Box type trailer- Rear side dumping

Functional requirements: Trailer to be used for carrying bales/straws/agricultural products.

Quantity Required: 1 No.

Design requirements

Sr. No.	Description	Specifications
1	Type	Trailer to be rear side tipping using tractor hydraulics
2	Trailer body size	12 feet long, 6.25 feet wide, 2 feet high as per local RTO norms
3	Single axle	12 feet long, 6.25 feet wide, 2 feet high as per local RTO norms
4	Main chassis	Made from 125 x 75 mm MS channel of SAIL/TATA steel
5	Secondary chassis	Made from 100 x 50 mm MS channel of SAIL/TATA steel
6	Support channel	Made from 75 x 50 mm MS angle of SAIL/TATA steel
7	Hitch beam	Made from 75x 50 mm MS angle of SAIL/TATA steel
8	Flooring	Sheet made of 4mm HR of Tata/SAIL
9	Sidewall	Supporting made of angle section 35mm x 5mm thick with channel 75 x 40 mm & in MS sheet over 2.5 mm HR Tata/SAIL make steel with rear side open-able
10	Rear door	To open in drop down & vice-versa.
11	Extra shutters	Additional 2 feet removable shutters in 20 gauge GI Sheet above the side doors to be provided.
12	Hub	Heavy duty hubs with 8 holes. Branded wheel bearing (heavy duty ISI mark).
13	Wheel assembly	02 Nos. of wheels-Double plated (One-wheel rim should Have two plates) ring type with 08 Nos. of holes.
14	Tyres	9.00 x 16 size
		MRF, CEAT, GOOD YEAR, CEAT, APOLO, Bridgestone makes
15	Loading capacity	Single Axle design with two wheels– 5 MT loading as per RTO rules.
16	Suitable tractor HP	50 HP and above.
17	Hydraulic	Hydraulic cylinder capacity minimum 5 ton, 35 inch long, Radhika, Bosch, Powerjack, Flow tech or equivalent make. Hydraulic cylinder with push type male connector
18	Strong and sturdy	MS fabricated design duly braced as per load needs

19	Hydraulic rear tipping, both sides walls & rear wall in open able design using strong hinges design with cylinder piping, coupling, fittings etc. as needed
20	Support sand bracing in MS Angles minimum 5 mm thick
21	Trailer to have appropriate double chassis, frame, Rear side tipping arrangement using hydraulic pressure cylinders, leak proof piping, couplings, fittings, mountings, bracings etc as per need
22	Strong hitch beam, eye, hooks, rods, hooks, jacks, safety locks, pins Provided as per need
23	All components to be new–no second hand component to be used
24	With top quality corrosion resistant painting in smoke grey double coating after rust removal & red oxide coating.
25	All relevant human safety standards & relevant norms/codes/standards followed.
26	Minimum one year warranty included
27	Complete in all respects; ready to use version
28	RTO passing with one year insurance included

6. Prime Mower (Min. 60 HP) (Tractor)

Functional requirements

- a. To operate PTO driven fodder mowers & chopper loaders, pick-up devices, balers, rakes etc., for harvesting, chaffing & baling of green and dry fodder.
- b. For agricultural works like sub-soiling, ploughing, seed bed preparation, sowing, fertilizer broadcasting, spraying, inter-culture operations etc.
- c. For operating trailers, water tankers etc. at farm.

Quantity Required: 2 No.

Design Requirements

Sr. No	Specifications
1	Engine – Min. 60 BHP, 3/4 cylinders, four stroke, cc to exceed 2800, water/coolant cooled, diesel driven engine complete with electrical system with batteries, tyres, seat, strong & sturdy clutch, gearbox, differential, axles etc. as per latest standards.
2	Engine should satisfy all current norms for emissions as per prevailing GOI rules.
3	Four wheel drive arrangement provided.
4	Tractor to be pneumatic tyre driven.
5	At least 8+2 speed gear box with high or low options.
6	Constant mesh/synchromesh gear box arrangement provided.
7	Double clutch arrangement with independent PTO lever provided.
8	Independent hydraulics provided.
9	Tyres: front–7.50 inch x 16 inch and rear–16.9 inch x 28 inch. Tyres Should be of approved makes.
10	Adjustable track width.
11	Suitable PTO shaft having 540 RPM, 6 Spline as per machinery needs.
12	Category II three point linkage.
13	Two external hydraulic valves provided–One single acting and other Double acting
14	Draft control, position control & mixed control arrangement provided.
15	Oil immersed disc brakes provided.
16	Differential lock arrangement provided.
17	Self-start arrangement with DC Battery & DC motor set provided.

18	Hydraulic-power steering required.
19	Hydraulic Lift capacity exceeding 1500 kg.
20	Electrical system to be 12 to 24 volts with charger, front & rear lights, multi functional display panel, switch gears, control, protection and indication devices as per need provided.
21	Swinging draw bar to be supplied.
22	Adjustable height trailer hitch to be supplied.
23	Front and rear wheel weight blast included.
24	Canopy on driver seat included.
25	Full insurance & RTO registration tax paid as per local rules shall be in the scope of Bidder.
26	Complete in all respects ready to use version as per latest RTO rules and regulations.
27	Specific fuel consumption to be indicated in the offer.
28	Anti-corrosive paint for enhanced life.
29	Minimum one year warranty included.
30	Testing certificate & manual of the tractor to be provided.

Make:-New Holland, John Deere, Deutz Fahr

7. Straw reaper (Bhusa maker)

Functional requirement: Harvesting, shredding, loading and management of fodder biomass like wheat straw, paddy straw etc.

Qty. Required: 1 No.

Design requirements

Sr. No	Specifications
1	Tractor driven- trailed behind 50 or higher HP prime mover.
2	Cutting width exceeding 2000 mm.
3	Strong and sturdy sickle bar type cutter head with suitable intake reel & auger.
4	Number of tine bars-Minimum 4 numbers, with non-clogging type spring tines for pickup.
5	Appropriate harvesting, shredding, chopping and blowing (loading in trailer) system provided ensuring single pass operation.
6	Drive set matching to 540 RPM PTO shaft having 6 splines.
7	Matching to category II three point linkage & draw bar of tractors.
8	Strong and sturdy chassis, body, gear box, drives and tires etc as needed.
9	Oil immersed gear box.
10	Cutting height adjustment provided-using tractor hydraulics.
11	PTO shaft to have protection bolt or slip clutch.
12	Wide angle PTO preferred.
13	All the transmission (belts, pulley, gears etc.) should be well covered.
14	Strong and sturdy trailer hook arrangement provided.
15	Mud-Soil loading preventer–sieving set included.
16	Complete in all respects; ready to use version with drive PTO shaft.
17	Top quality finish with corrosion resistant painting
18	Minimum one year warranty included.

8. Net type trailer

Functional requirements: To collect maximum straw bhusa blown by straw reaper (bhusa maker).

Items Required: 1 No.

Sr. No.	Design Requirements
1	Straw Collection net type trailer.
2	Platform to be minimum size 3000 mm long, 1800 wide, 900 high as per local RTO norms.
3	MS fabricated trailer having Single axle- 90 x 90 mm sq [min.] solid.
4	Two tyres about 9.00 x 16 and matching axle components as needed. Tyres make:-MRF, CEAT, GOODYEAR, CEAT, APOLO, Bridges tone makes
5	Suitable for about 5 ton loading; working behind 50 HP or above.
6	Main chassis in MS channel minimum 200 x 75mm heavy design with REAR SIDE TIPPING frame, mounting, pins etc as per need.
7	Flooring in 4mm MS Sheet duly braced as per need.
8	Side wall in 2mm MS Sheet duly braced as per need.
9	Having rear & side doors open-able facility.
10	Heavy duty double plate rims.
11	Strong & sturdy CI hub with double bearings, SKF or equivalent.
12	Forged steel heavy duty toe eye minimum 65 mm dia.
13	Tubular hitch beam minimum 125x125 heavy section.
14	With jack, REAR SIDE TIPPING cylinders, piping, couplings, fittings, mountings, bracings etc as per need.
15	Hydraulic cylinder capacity minimum 5 ton, 35 inch long, Radhika, Bosch, Powerjack, Flow tech or equivalent make. Hydraulic cylinder with push type male connector
16	Fully covered SS mash net [Jali] & GI Sheet fitted all around with MS bracings as per need so as to collect & trap maximum straw.
17	Dome or rectangular shape side & top cover acceptable. With top quality corrosion resistant painting.

18	Complete in all respects; ready to use version.
19	RTO passing with one year insurance included.
20	Minimum one year warranty included.

GENERAL TERMS & CONDITIONS

1. The invitation for bids is open for all suppliers/contractors/manufacturers or the authorized representatives of the manufacturers. In case of authorized representative of manufacturers, a valid certificate to this effect is required to be submitted with the NCDFI eMarket.
2. The bidding system is on internet platform. The site can be accessed through www.ncdfiemarket.com maintained by National Cooperative Dairy Federation of India Ltd (NCDFI), which will be the venue for online bid submission.
3. All the registered members of the NCDFI eMarket, on deposit of EMD, are eligible to participate in the bidding.
4. **NOMINAL MEMBERSHIP:**
The successful tenderer shall have to deposit Rs. 1000/- as fee towards the cost of one share to become nominal share holder as per bye-laws of Milk Union Ropar. He will not be allowed to participate in the General Body Meeting.
5. Bidders are required to upload technical and commercial bids separately. The price bid of only those bidders shall be considered for price opening who fulfill the technical criteria. The technical bid should contain all the necessary documents as required in tender document.
6. **BID PRICES:**The tenderer's attention is drawn to this specific point that the price quoted should be lump sum price for carrying out complete job on turnkey basis. Quoted price should be firm and free from escalation and inclusive of all applicable taxes such as GST, loading, unloading at site, insurance, freight, Octroi, forwarding, erection, installation, testing & commissioning charges, etc on F.O.D. at Verka Mohali Dairy. They shall indicate the classification of goods, GST rate considered by them for various components of work in their bid.
7. **Bidding Unit:** Rs/Unit
8. **BID Currency**
The price offered against this bid/tender should be Indian currency. It is again made cleared that Entry Tax liable to any point will be borne by the supplier, if and as applicable.
9. **PAYMENT TERMS**
 - I. 60% payment shall be made against receipt of complete unit at site, complete in all respects and its inspection.
 - II. 30% after installation, commissioning, successful trial runs and performance testing of equipment.

- III. 10% payment against submission of Bank Guarantee of equivalent amount from a Nationalized Bank Valid for a period of twelve Months from the date of Successful trial Runs at Site or after one Year of Successful performance from date of Successful trial Runs.

10. **PENALTY CLAUSE**

The penalty of 0.5% of the order value per week on delayed supply or erection/commissioning subject to the maximum 5% will be applicable. However, General Manager Milk Union Ropar may waive off the penalty keeping in view the Force Majeure or other circumstances.

11. **Earnest Money Deposit (EMD):**

01. Only registered members of the NCDFI eMarket can participate. They must have deposited an EMD participation amount of ₹2,00,000 into their escrow account before participating.

02. Once the tender is finalized:

Successful bidder: NCDFI will retain an amount equal to 2% of the trade value from the deposited amount and hold it as security until the contract is completed.

Unsuccessful bidders: Their EMD will be released/refunded, and no interest will be paid on the amount held.

Note: If the required security amount (2% of trade value) is **more than ₹2,00,000**, the successful bidder must deposit the additional balance into the escrow account. NCDFI will issue the **Bid Evaluation Result (BER)** only after the additional amount is deposited

a) EMD by the bidder shall carry no interest.

b) For successful bidder(s), the EMD shall be returned after deduction of the applicable TC and TDS on successful completion of the contract, whereas the EMD of the unsuccessful bidders will be released after completion of the eAuction.

c) In case the bidder fails to deliver the goods within the stipulated period, the EMD of the bidder will be forfeited.

12. **PENAL MEASURES**

- I. The earnest money deposit furnished by a firm will be liable to be forfeited in full (Including excess amount of earnest money, if deposited), if the firm withdraws as a whole or for any particular item at any stage during the tenure of tender or fails / refuses to enter into written agreement once the rate for any / all items is / are accepted within the time specified when requested to do so by this office and

or refuses to deposit security money. Such firms offer may not be taken into consideration in future & may be liable for blacklisting for 3 (three) years.

- II. The security money deposit furnished by a bidder is liable to forfeited in full (including excess amount of security money, if deposited) along with cancellation of order without prejudice in the event of failure / refusal to maintain the delivery schedule and / or non observance of terms and conditions of tender and / or contracted specifications and / or quality / quantity and the authority will be at liberty to terminate the contract as a whole or partly.

13. RISK PURCHASE

In case of delay supplies/erections/commissioning, the execution of work may be completed at party's risk, cost and responsibility, after expiry of scheduled date without any notice. Extra amount spent on risk purchase/completion of work shall be adjusted against deposited earnest money/pending payments or same will be recovered from the party. Purchaser will reserve the right for the risk purchase / execution of the work in case of non-fulfillment of various terms and conditions of the contract.

14. IMPORT LICENCE AND FOREIGN EXCHANGE VARIATION

No import licence shall be provided by the purchaser for goods offered against this bid. Necessary clearance/licence from the concerned authorities for any imported goods offered shall be obtained by the bidder at his cost & responsibility.

Non availability of or delay in obtaining licence/clearance shall not under any circumstances, entitle the bidder to seek any compensation/relaxation under the contract and or relieve the bidder from any of his obligations under the contract. Foreign Exchange, Duties etc variation, if any shall also be to the account of bidder & no price escalation may be given.

15. PEROD OF VALIDITY OF BIDS

The Bids shall remain valid for 30 days after the date of bid opening. A bid valid for a shorter period may be rejected by the purchaser as non responsive. In exceptional circumstances, the purchaser may solicit the Bidders consent to an extension of the period of validity, the request and responses thereto shall be made in writing (or by cable or telex/fax). The bid security/EMD provided shall also be suitably extended. A bidder may refuse the request without forfeiting its bid security/EMD. A bidder granting the request will not be required nor permitted to modify its bid.

16. WARRANTY/GUARANTEE

The supplier warrants that the Goods and equipment supplied, installed and commissioned under the contract are new, unused, of the most recent or currents models and incorporate all recent improvements in design and material unless provided otherwise in the contract. The supplier further warrants that the goods supplied under this contract shall have no defect arising from design, materials or workmanship except in so far as the design or material is required by the

purchaser's specifications or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions obtaining in the country of final destinations. The supplier also guarantees that the goods supplied shall perform satisfactorily as per designated/rated/installed capacity as provided for in the contract.

The warranty/guarantee shall remain valid for 12 months after the Goods have been delivered at site, installed and the system successfully tested, commissioned and accepted by the purchaser. .

The automation systems, instruments and controls will be guaranteed against system malfunction for a period of one year from the date of commissioning. Any complaint during this warranty/guarantee shall be attended within 24 hours by the bidder. The supplier shall also submit a quotation along with the bid towards warranty for one extra year. This will be used at the option of the purchaser.

17. FORCE MAJEURE

- I. Nothing standing the provisions of aforesaid Penalty Clause, the supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the contract is the result of an event of force majeure.
- II. For the purpose of this clause, "Force Majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but are not restricted to acts of the purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- III. If a Force Majeure situation arises, the supplier shall promptly notify the purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the purchaser, in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

18. STATUTORY DEDUCTIONS

The statutory deductions such as Income Tax, ESI / EPF etc. wherever applicable will be made as per rules/legal provisions. The bidder should also enclose copy of documents of identity of the bidder supplier PAN card /TAN No./GST.

19. OTHER IMPORTANT POINTS

- I. The officers of Verka Dairy shall be allowed to inspect the works and / or any document referred to in the tender at any given time and if it is found that the declarations made by the Bidder in BID are false / misleading / faulty, the Bidder shall be disqualified and the earnest money deposit (EMD) submitted shall be forfeited.
- II. Items to be supplied should be strictly as per Specifications in the tender documents.

- III. Non-compliance with even a minor technical requirement should be stated by the Bidders in form of Deviation Statement. In case of failure to meet this condition, the BID may be rejected.
- IV. Supplier's warrantee certification should be provided as per warrantee / guarantee mentioned herewith along with operational & maintenance manual.

20. CLEANLINESS AND HYGTENE

The machine/material supplied by bidder will be used for manufacturing / packaging of food products for human consumption. It is therefore essential that the material should conform to BIS / IS standards. Towards this, it is essential that supplier's factory premises and its surroundings where the material produced/ manufactured are maintained in utmost clean and hygienic conditions from dust, dirt, insects, flies etc. Bidders are therefore instructed to ensure absolute cleanliness and hygiene in the premises.

21. MAINTAINING ETHICAL STANDARDS IN BUSINESS

It is highly necessary for the suppliers to ensure that business ethics are maintained at the highest degree with our Dairy. In no case unethical practice by the supplier by way of offering either cash or in kind or compensation in any form either to get the rejected material accepted or to get higher value of the business than the approved quantity will be tolerated. By any chance if it comes to our notice that supplier or any of his employee / representative / Agent has tried to initiate such unfair business practices with any of our employee or any of the employee / decision maker of Our Union / Village Societies even with / without any documentary evidences, the same shall be considered as a cancellation of P.O. and we reserve our right to terminate / suspend the P.O. during any time without assigning any reason thereof.

22. INSURANCE

The goods supplied under this tender shall be fully insured against loss or damage incidental to manufacturer or acquisition, transportation, storage and delivery in the manner specified in the special conditions of contract. If any loss or damage occurs during supply of goods under contract, the supplier shall make arrangement for repair and replacement of any damaged, item/s in stipulated time.

23. Transaction Charges (TC): NCDFI will levy TC from the successful bidder @0.4% + GST. Unsuccessful bidders need not pay any charges.

24. TDS: NCDFI will deduct TDS u/s 194 (O) from the seller's EMD on projected trade value at the time of issuance of the Bid Evaluation Result as statutory compliance

25. TRAINING

Supplier will provide extensive training free of cost to our Dairy / DCS personnel for adequate period and to their satisfaction. The training should cover all the

features of operations, maintenance, configuration management and Application Software, associated system and utilities etc. The training module should comprise of sufficient copies of comprehensive material, including operation & maintenance manual, Copy of video / slide etc. Suppliers will have to supply all necessary documents related to all components, machines, hardware, software etc. along with drawings and part numbers etc.

26. SERVICE SUPPORT

In addition to warranty of 12 months, supplier will have to provide regular service as and when required for normal functioning of supplied equipments. Any complaint during this warrantee / guarantee shall be resolved within 24 hours by the Bidder at no extra cost for which successful bidder shall ensure that they should have equipped service centre with required spares, however cost for any consumable/spares shall be borne by RMU.

27. ARBITRATION CLAUSE:

- a) In case of any dispute /question or controversy arising out of this contract, the same shall be referred to the sole Arbitration of Managing Director, The Punjab State Cooperative Milk Federation Limited, SCO 153-155, Sector 34-A Chandigarh or his nominee whose decision shall be final and binding on both parties. The Arbitration proceedings shall be conducted under The Arbitration and Conciliation Act, 1996/The Punjab Cooperative Societies Act, 1961 and the Rules framed there-under as amended from time to time. The Arbitration proceedings shall be held at Chandigarh in the office of the Arbitrator or in the office of his nominee if so named by him.
- b) The civil courts at Mohali will have jurisdiction to entertain and decide any legal issue after exhausting remedy mentioned at point “a” under Arbitration clause.

28. Full details of material including manufacturers name and brand of items must be mentioned whereas applicable.

29. The RMU does not bind itself to accept the lowest quotation and reserves the right of accepting any quotation in part or full without assigning any reason.

30. Delivery:

Complete material shall be Supplied and Commissioned within 4 to 8 weeks from the date of issue of purchase/work order from Verka Mohali Dairy.

31. The proposed bidder will have to follow the rules and regulations like Factories Act, Workmen Compensation Act, and will be solely responsible for any accident to their persons working on the job site. No claim will be entertained by the Milk Union Ropar at Mohali.

32. The quality of goods and timely execution of order will be essential. There will be no compromise on this account. Material found sub standard will be rejected and returned straight way.

33. The undersigned reserves the right to accept or reject any or all offers/tenders without assigning any reason thereof.
34. INSPECTION: RMU reserves the right to inspect all the components during fabrication/manufacturing stage, finished stage before dispatch of the equipments.